Tradewinds PET SUITES

MAHALO TO ACTIVE MILITARY & NRA MEMBERS

As a token of our appreciation, we offer a discount on our daily rates to service personnel in the Army, Air Force, U.S. Marine Corp, and Navy and to NRA members. Please indicate your I.D. number below.

MILITARY/NRA:

I.D. #

86-626 PUUHULU RD. • WAI'ANAE HI 96792 • (808) 696-4900 • (808) 697-1249 (F) • PAWS@TRADEWINDSPETS.COM

Pet's Name:

Type of Pet (Dog, Cat, Bird, Turtle, etc.):

Gender: **Age:** **Breed:**

Check-in (Date & Time): **Check-out (Date & Time):**

Weekday check-in and check-out times are by appointment only. Holidays and Sundays at 9AM or 4PM only. Sorry, no Saturday check-ins or check-outs. We have a 3-day minimum stay. During November and December, the minimum stay is one week.

CONTACT INFORMATION:

Owner's Name:

Street Address:

City, State Zip:

Mobile Phone: Email:

Phone number where we can reach you while pet is boarding with us:

Emergency Contact & Phone:

ABOUT YOUR PET

How much does your pet weigh?

Guests weighing 40 pounds or more are required to visit us prior to check-in for a meet-and-greet assessment. There is NO charge for this pre-visit. Please call us to make an appointment. Mahalo.

Spayed/Neutered? ◯ **Yes** ◯ **No**

We apologize in advance, but we are unable to accommodate male guests that have not been neutered, or female guests that will be in-season while staying with us.

Does pet have identification? ◯ **Yes** ◯ **No**

Type of Pet ID:

Will we need to administer any medications, supplements or vitamins, etc.? ◯ **Yes** ◯ **No**

*We are *NOT* veterinarians, and do not do injections. Oral or topical meds and supplements can be administered only if they are provided to us in pre-measured doses with clear written instructions. For safety reasons, oral meds are given only in owner-provided pill pockets or treats. Owner specifically agrees that Tradewinds will not be held responsible for any medication errors or issues. There is an additional fee to administer meds, supplements, vitamins, etc.*

Pet's Veterinarian: Telephone:

DOWNLOAD THIS FORM, FILL IT OUT, AND EMAIL OR FAX IT TO US!

86-626 PUUHULU RD. , WAI'ANAE HI 96792 • (808) 696-4900 • (808) 697-1249 (F) • TRADEWINDSPETS.COM

MORE ABOUT YOUR PET

Does your pet climb? ◯ **Yes** ◯ **No** Is pet escape-oriented? ◯ **Yes** ◯ **No**

Has pet been boarded before? ◯ **Yes** ◯ **No**; If so, when—and were there any problems?

Does your pet bark, meow or howl excessively or show signs of separation anxiety? ◯ **Yes** ◯ **No**

Please note that out of courtesy for the other kennel guests, as well as respect for our human neighbors, we are unable to accommodate pets that are excessively noisy (please see Items #13 and #14 of this Agreement).

Has pet ever shown aggression towards people or animals (growling, snapping, biting, etc.)? ◯ **Yes** ◯ **No**

Please note that if your pet bites/injures another animal or a person while in our care, you will be liable. For the safety of our caregivers and our other guests, we are unable to accept aggressive pets.

Has pet suffered from any illness in the past 30 days? (If yes, please explain below.) ◯ **Yes** ◯ **No**

Is there anything special you would like us to know about your pet?

CANINE GUESTS ONLY:

Would you like your pet to have any extra services while at the kennel, such as fetch, Frisbee, bathing? If so, please indicate services requested. Additional charges apply:

When was your pet last bathed?

If more than 24 hours prior to his or her arrival at the kennel, we may provide this service for an additional fee of $39.

Meals: Parent-provided dry meals (kibble) must be provided in serving-sized zip-lock bags with the guest's name written on them. In the space below, please provide any special mealtime instructions.

For example: If pet eats once or twice a day or is "free choice"; if water needs to be added to kibble; If pet has any food allergies; If any of pet's food will require refrigeration, etc.

VET CHECKLIST

A printout or letter from your veterinarian is required, showing your pet's medical records for the past year. Fax to (808) 697-1249. This document MUST show dates of the following:

FOR DOGS:

1. Current Bordetella vaccination for kennel cough
2. Current DHLPP vaccination for distemper, hepatitis, leptospirosis, parvovirus, parainfluenza
3. Current negative heartworm
4. Proof of current flea/tick/heartworm prevention
5. Negative fecal test (giardia, ova, and parasites) within 90 days of check-out date.

FOR CATS:

1. Current FVRCP vaccination
2. Negative fecal test within 90 days of check-out date
3. Flea treatment (48 hours prior to check-in)
4. Must be microchipped.
5. Nails must be clipped within 72 hours of check-in.

THIS IS A PET BOARDING CONTRACT (hereinafter "this Agreement") between Tradewinds Quarter Horses, LLC (Tradewinds Pet Suites is a Division of Tradewinds Quarter Horses, LLC), hereinafter called "Kennel") and the pet owner whose signature appears below (hereinafter called "Owner").

1. Kennel agrees to exercise due and reasonable care to keep its premises sanitary and properly enclosed.

2. Owner understands and accepts that there is a known presence of potentially harmful or lethal pests in the area against which Kennel's enclosures are ineffective (including but not limited to the following: rats, toads, ticks, centipedes, scorpions, mongoose, owls, etc.).

3. Owner agrees to pay the rate for boarding in effect on the date Owner's pet/animal is accepted for check in by Kennel. Owner further agrees to pay all costs and charges for special services requested and for all veterinary and transportation costs for the pet/animal during the time said pet/animal is in the care of Kennel. Any outstanding balances not paid within 30 days are subject to re-billing fees of 18% APR (.015/month), min. $25 fee/month.

4. Owner understands and explicitly agrees to be solely responsible for any and all acts of behavior of its pet/animal occurring while in our care and specifically waives and agrees to release Kennel from any liability with respect to its pet/animal of any kind, character, or nature whatsoever, arising out of or from boarding this pet/animal, or any and all damages which may accrue from any other cause whatsoever including loss by fire, theft, running away, death, injury to persons, animals or property, or death or injury to any other animal caused by the within named pet animal/s while in our care, whether this pet/animal be on the premises of the Kennel or not.

5. Owner understands that in no event shall the responsibility and/or liability of the Kennel exceed the sum of Two Hundred Dollars ($200.00) and Owner agrees to limit the responsibility to Two Hundred Dollars ($200.00) for any and all damages sustained or suffered by reason of the boarding of this pet/animal. Owner further explicitly agrees not to claim any damages against said Kennel of any nature whatsoever, either by way of contract, equity, negligence or otherwise, in excess of said sum.

6. Owner represents that s/he is the sole owner of the listed pet/animal(s) in this Agreement and that no lien or mortgage against its pet/animal(s) exists.

7. Owner specifically represents that its pet/animal(s) have not previously shown signs of aggression towards other animals or people and further agrees to be fully responsible and liable for all acts or behavior of said pet animal/s while in the care of Kennel.

8. Guests are charged for their date of arrival, regardless of what time they check in. Check-out time is 10AM. Guests departing after 10AM will be charged for the departure day.

9. Upon approval of the staff, reservations will only be confirmed upon receipt of a completed and signed boarding agreement, the required veterinary records, and a non-refundable deposit of 50 percent of the estimated boarding fees (non-refundable payment in full for Nov. and Dec. reservations. Balance due at check-in.

10. Kennel shall have, and is hereby granted, a lien on Owner's pet/animal(s) for any and all unpaid boarding and/or other charges resulting from the boarding of said pet animal(s) with Kennel. If Owner fails to pay all charges and/or claim said pet/animal(s) within 3 days of scheduled pick-up, Kennel has the right to sell said pet/animal(s) or otherwise dispose if it/them, at its discretion. Owner agrees to pay double the daily rate for each day after scheduled pick-up.

11. Owner does hereby entrust Kennel to care for said pet/animal(s) and authorizes Kennel, in its sole discretion, to perform whatever is necessary for the health and well-being of the Owner's pet/animal(s). Owner further explicitly authorizes Kennel to take its pet/animal(s) to a veterinarian of its (Kennel's) choice and agrees to pay for any and all expenses relating to the pet/animal(s)'s care, transportation, and board. Owner agrees to hold Kennel harmless for any illness, accident, or injury and specifically agrees to be solely responsible for any and all damages that pet/animal(s) may cause to Kennel and to Kennel's attendants, other animals, guests.

12. Owner acknowledges that despite Kennel's best effort to avoid accidents and illness, that such accidents and illnesses sometimes occur. In the event of a life-threatening situation, and Kennel cannot communicate with Owner, Owner directs that Kennel shall **(choose just one of the following):**

- ○ Engage in all possible measures to save the pet/animal(s) **OR**
- ○ Defer to the veterinarian's recommendation

DOWNLOAD THIS FORM, FILL IT OUT, AND EMAIL OR FAX IT TO US!

13. In the event of excessive barking, Owner authorizes Kennel to use anti-bark collar.

14. In the event of undesirable pet behaviors, which include, but not limited to the following: signs of aggression and destructive behaviors, etc., Owner agrees that Kennel may "crate" the pet/animal(s). If this action does not solve the problem, Kennel will notify Owner by telephone, text or e-mail and Owner agrees to promptly remove pet from Kennel's premises. Prepaid boarding fees for unused days will be refunded to Owner. "Undesirable behaviors" shall be defined solely by Kennel.

15. Any controversy or claim arising out of or relating to this contract shall be settled by arbitration in accordance with the rules of the American Arbitration Association. The arbitrator shall, as part of his award, determine an award to the prevailing party of the cost of such arbitration, reasonable attorney's fees of the prevailing party.

16. This Agreement contains the entire agreement between the parties, and all terms and conditions will be in effect for this and all future boardings at Kennel. Any changes to this contract must be agreed to in writing by both parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, and assignees of the owner of the within named animal/s.

Accommodations:

- ☐ **Queen • $99/Day**
- ☐ **King • $115/Day**
- ☐ **Super King (Double) • $199 (up to 2 guests)**
- ☐ **Horse/Pony • $95/Day**
- ☐ **Cat Suites • $65/Day**
- ☐ **Cat Suites Deluxe • $85/Day**
- ☐ **Kitty Condo • $45/Day**
- ☐ **Small Animals • Starting at $65/Day** *(Rabbits, guinea pigs, turtles, chickens, birds & ducks.)*

Super King Double includes up to 2 compatible family members sharing the suite. Guests must be able to eat and sleep together without incident. Pet owner assumes all responsibility in the event of pet disputes. All prices are subject to change without notice.

Mahalo for providing your pet's meals in serving-size, sealed, zip-lock bags. This applies only to kibble. Canned or wet food that needs refrigeration does not need to be pre-bagged. Our rates include feeding breakfast and dinner. If your pet is on a special feeding schedule and needs more frequent meals, please let us know when you make your reservation. There is an additional fee for special meal schedules.

OWNER HEREBY ACKNOWLEDGES HAVING READ, UNDERSTOOD, AND RECEIVED A COPY OF THIS AGREEMENT
Tradewinds Pet Suites Disclosure & Fence Addendum

Please read carefully before choosing one of the following two options, as this limits our liability.

We have had one instance where a pet has jumped/climbed over a fence and escaped. We were able to recover the pet safely, but in an abundance of caution are now asking all pet parents to carefully assess the interior and exterior fencing and evaluate it for its ability to contain his or her animals.

- ○ I have personally inspected facility's interior and exterior fencing (kennels, runs and play yards) and assert that it is adequate to contain my pets safely. I hereby authorize Tradewinds Pet Suites to allow my pet/s to play freely in the play yards and release the facility from any and all liability in the event that my pet jumps or climbs over any fencing or enclosures. Additionally, I agree to pay for any damage or injury to property, people or other animals that results from my pet escaping. **OR**

- ○ I have inspected facility's exterior fencing and am NOT confident that it is adequate to safely contain my pets. I do NOT authorize Tradewinds Pet Suites to allow my pet/s to play in the play yards, but request that they be confined to the kennel/run or taken outside on a leash only. I DO assert, however, that all interior fencing (kennels and runs) IS ADEQUATE to safely contain my pet. In the event that my pet does jump or climb over any fencing or enclosure, I hereby release the facility from any and all liability and agree to pay for any resulting damages or injury to other animals, people or property.

Type Your Signature & Date Below *(*Your signature & date are required to submit this form.)*

OWNER SIGNATURE*: _____ DATE*: _____

KENNEL REP. SIGNATURE: _____ DATE: _____

Tradewinds PET SUITES

TRADEWINDS PET SUITES—A DIVISION OF TRADEWINDS QUARTER HORSES, LLC
86-626 Puuhulu Rd., Waiʻanae, HI 96792 • (808) 696-4900 • (808) 697-1249 (FAX)
Email: paws@tradewindspets.com

DOWNLOAD THIS FORM, FILL IT OUT, AND EMAIL OR FAX IT TO US!